

Average Turnaround Time of Reference Checking Services

The turnaround time depends on the state you are requesting information from and the type of search requested. The average turnaround time of the reports provided by AAIM is listed below:

REFERENCE CHECKING - WORK AND PERSONAL

You will receive a response in a maximum of four business days. International checks may take up to seven business days.

STATE CRIMINAL HISTORY

Missouri requests are usually returned within 48 hours. All others one to 15 business days. Some states have much longer turnarounds. If a release is required, processing begins once the release is received at AAIM. Delays are possible in the following due to handling policies and state personnel shortages: AL, IL, IN, KS, MA, NE, PA, VA, WA, WI.

COUNTY CRIMINAL HISTORY

Most county searches take one to five business days (80% are completed within two business days).

FEDERAL CRIMINAL HISTORY

Federal criminal history is available within 24 hours or submitted request.

EDUCATION & CREDENTIALS

Most are completed in two to three business days. You will receive a response in a maximum of four business days. International checks take approximately seven business days.

MOTOR VEHICLE RECORDS (MVR's)

In Missouri - one business day, if requested before 10:00 am. Please allow additional turnaround for other states to a maximum of five days.

DEPARTMENT OF MOTOR VEHICLE (DOT)

Turnaround time for this information varies anywhere from a few days to two weeks.

CREDIT HISTORY\CREDIT HISTORY WITH HAWK ALERT

AAIM offers instant access with Trans Union Credit

SOCIAL SECURITY TRACE\SOCIAL SECURITY TRACE WITH HAWK ALERT

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WORKERS' COMPENSATION

Missouri averages five business days and Illinois averages two business days. The other 29 states take up to a maximum of seven business days. Some states may take four weeks or longer.

DIVISION OF FAMILY SERVICES (DFS)

Average turnaround time for clear records is five business days. Applicants with a record will have a formal letter, including their history, available within seven to 10 working days. (Special form required)